Harshit T Rao

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Dear Hiring Manager,

I lead UX architecture for iGOT Karmayogi, a national platform serving 15 million-plus users, 4,000-plus courses, and 60 million-plus learning completions. I have been on it since its early stages, through its 2.0 evolution, and I proposed and won the current 3.0 revamp as expanded scope, an INR 2Cr+, 1–2 year engagement extension. That is the kind of work I am looking to bring to your team.

I have spent fifteen years designing and governing large-scale digital systems across government, automotive, and enterprise ecosystems. At Tarento, alongside project delivery, I lead the Design Centre of Excellence for the Build business unit, where I set design standards, build career and quality frameworks for the design team, and run the internship program end to end.

HMHT (How Might Human Think) is a method I defined for designing with AI when real user access is constrained or unavailable. It applies human-centred design discipline to the earliest stages of the SDLC using AI to simulate how a specific, well-defined user would reason, rather than skipping that thinking altogether. I used it to lead the requirements-through-frontend design phase on Hector Rail, a European rail freight platform, compressing a multi-month timeline into weeks, proof that AI-first delivery, done with discipline, is a repeatable model. It is now fast-tracking delivery across 7+ engagements and internal accelerators, including iGOT.

I am looking for a role where the scope I already operate at is matched by the mandate around it, and where AI-first delivery is being taken seriously as a design practice rather than tolerated at the edges. That alignment is what draws me to this role.

I would welcome the chance to talk through how this experience applies to what you are building.

Sincerely,
Harshit T Rao